



In partnership with



Working for the Community
Guidance for Residents in Times of Flood

Who Is Responsible?

Public Highways, footpaths and verges	Problems with Highway gully, drains, ditches	Warwickshire County Council - Highways	https://www.warwickshire.gov.uk/reporthishighwayproblem Contact centre (01926 412515)
Private drains & sewers	Problems with pipes on private land from your house to shared sewerage pipes	Homeowner, Landlord	Arrange for plumber or drainage contractor
Shared sewerage pipes (laterals)	Issues with Shared sewers or drainage pipes on both private and public land	Severn Trent Water	Report sewer flooding https://www.stwater.co.uk/in-my-area/flooding/ 24 hour Customer Operations Service Centre 0800 783 4444.
Foul and combined sewers (surface water and highway drainage)	Much of Cubbington is served by combined sewers leading to pumping station(s) for onward transmission and treatment	Severn Trent Water	Report sewer flooding https://www.stwater.co.uk/in-my-area/flooding/ 24 hour Customer Operations Service Centre 0800 783 4444.
Main Rivers (Pingle Brook)	Maintenance, vegetation blockages, trees, fly tipping flooding risk & incidents	Environment Agency	<i>Environment Agency emergency incident hotline for incidents or blockages to the watercourse which you believe to be an immediate flood risk - 0800 80 70 60</i> <i>Non-urgent, maintenance any other enquiries regarding the watercourse - enquiries@environment-agency.gov.uk</i> Tel: 08708 506 506
Minor rivers, watercourses and drainage ditches	Not main river, often crossed by public footpaths	Warwick County Council, private landowners, Riparian Owners, Farmers	Report a fault or issue on a right of way – 01926 413427

As Residents you can help by ...

1. Toilets are for poo & paper only.
2. No fats, grease or oils down the drain.
3. Check drains, grates and soakaways are clear.
4. Report potential problems with blocked road drains or any flooding immediately and always get an incident number or reference.

Cubbington Parish Council
Flood Prevention & Maintenance Working Group
<https://cubbingtonparishcouncil.gov.uk/>

Does your property border the Pingle Brook?

Riparian landowners have responsibilities relating to the watercourse. A riparian landowner is anyone who owns a property, or land, alongside a natural watercourse and relates to the stretch of the watercourse which falls within or adjacent to the boundaries of their property. For more info please see <https://www.gov.uk/guidance/owning-a-watercourse#owners-your-responsibilities>